



**Attendees:**

Area	Name	Attended/Absent	Area	Name	Attended/Absent
Advancement	Daniel Macaluso Michael Halverson	Absent Delegate Attended	Provost Office Representatives	David Slavsky	Absent
Enrollment Management & Student Success	Paul Roberts	Attended	HR	Winifred Williams Danielle Hanson	Attended Attended
Facilities	Kana Henning	Attended	ITS/Facilitator	Susan Malisch	Attended
Finance	Wayne Magdziarz Teresa Krafcisin	Absent Attended	ITS	Jim Sibenaller	Attended
President's Office	Tom Kelly	Attended	Student Development	Jane Neufeld	Attended
Provost	Margaret Callahan	Absent	UMC	Jeremy Langford	Attended

**Welcome, Meeting Purpose & Agenda**

The minutes from the June 20, 2019 meeting were approved as written. Follow-up Action Item: It was noted that Dan Vonder Heide would serve as the ITS representative on the working group for infrastructure discussion related to the new Parkinson School. The agenda for October 1, 2019 includes a Prioritized Projects Review, and briefings on the LDE Foundation: Collaboration & Security Program, Information Security Improvements, Data Backups, and the HSC Application Data Relationship Mapping Exercise.

**ITS Prioritized Projects Review**

A review of the progress made on the prioritized Major Initiatives was given. This portfolio includes project efforts across 24 different units with 15 technology changes in the A projects. At the time of this meeting, 11 projects have moved to live production, several projects are in testing or pilot stages (writing placement infrastructure, emergency contact in RMS, digital assistant pilot), seven projects in "build" phases, two projects deferred, and a new mandatory effort was added to accommodate the benefits vendor change from Blue Cross Blue Shield to Aetna. Finally, two RFP Reviews are closing in on final selections.

**Loyola Digital Experience Foundation: Collaboration & Security**

Details for the following four active projects under the Collaboration & Security program were shared:

- Multi-Factor Authentication is undergoing additional testing after results from some of the pilot groups
- The LastPass password repository was delayed and should be ready for production in late November
- Validation of the impact of policy changes for documents containing protected information is in process to advance Data Loss Prevention
- A configuration issue is being worked with Microsoft for Advanced Information Protection

**Information Security Improvements**

An overview of the current state of information security investments was provided highlighting that seven of the ten layers of cyber threat protection have improvement plans in FY19-FY20 to strengthen our information security posture. Additional changes/improvements to nine of the ten layers are planned for FY20-FY21 to continue to evolve our protection against the ever-changing threat landscape. One ITESC member asked if we were considering a different kind information security training. We purchased Security IQ this year to replace the training from SANS Institute; we believe this change will allow us to do more with training. There will also be some policy decisions that we'll have to make around PC admin rights and email availability on mobile devices.

**Data Backups**

Dan Vonder Heide shared the recommendation to replace storage for data backups. A Technology Advisory Committee completed vendor analysis, a Gartner review of providers, revised retention policies to better align with best practices, and spoke with several peer institutions. The recommendation is a Dell/EMC solution; funding was planned into the regular ITS capital budget by a \$520K placeholder (final cost is \$514K which includes three years maintenance). New operating maintenance of \$53K will commence in FY23.

**HSC Application Mapping**

A review of the application mapping exercise for HSC applications was shared. Jim Sibenaller indicated that the drawing includes about 60 applications now and estimates this is about 20% complete. Once complete, we will be able to integrate this new HSC map with the current map through the relationships between applications. In comparison, the University Enterprise Application inventory includes about 350 applications, of which about 100 make our final application data relationship map. Teresa Krafcisin asked if any of these applications share data/information with LUMC applications – the answer is yes, however, the drawing does not show that yet at this stage. Teresa also asked if we've identified any information security exposures with sharing data or applications with LUMC – it is too early to answer this question. Kana



Wibbenmeyer asked if there was a plan to look for overlapping or duplication of solutions in this process – the initial goal is to develop consistent documentation to better document what we have and the associated dependencies; we may be able to review opportunities for sharing solutions or consolidation at some future time. Work will continue with the HSC team on this project.

**Next meeting – Thursday, December 13, 2019 – 1:30-3:30 – GC West | LT 1704 | and via Zoom tele/video conference.**